

19 QUESTIONS WITH NOTICE**19.1 Question with notice: Councillor Larkins - Update of review of Household Bulky-Waste drop off**

Clr Stuart Larkins has submitted the following question with notice for consideration:

Question

Could council please provide an update on the review of the Household Bulky-Waste drop off service and could council advise whether the requirements and timing of the new Performance Improvement Order (PIO) are a factor in the continuation of this service?

Councillor information providedBackground

I have been contacted by many residents, regarding the 6 monthly household bulky-waste drop off service for September 2026. This service occurs every 6 months, March and September, and many residents are wondering what is happening with this service. I am aware that there had been a number of complaints raised, during the previous bulk-waste events where the events were booked out and residents have had difficulty with managing household bulky-waste.

I am aware that Councillors have voted to review this service, as part of looking at new systems for managing household bulky-waste as well as in the context of the broader strategic usage at the Minnamurra site. Options for future provision of these services could be conducted via a voucher system, which exists by our neighbouring councils where residents are provided two vouchers per year. However, I note there are requirements under the most updated Performance Improvement Order (PIO), where waste services are for the first time mentioned in the order. Given the timing of the new PIO and the review of the household bulky-waste drop off service, are there impacts or delays regarding the implementation of a service for residents?

Chief Executive Officer response

This question with notice has been addressed at item 16.1 *Household bulky waste drop-off alternatives*.